

Watch IT Service Plans

Platinum Server Management Plan	Gold Server Management Plan	Silver Server Management Plan	Bronze Server Management Plan
Log File Maintenance User Account Administration Security Administration Anti-Virus Software Management Backup Monitoring and Admin Event Log Monitoring Drive Space Monitoring Automated Patch Management Server Failure Recovery Remote/On Site Support <u>Network Management</u> Network Administration Server Support and Maintenance Firewall Management ISP Management Real-Time Management Remote/On Site Support Managed Backup <u>Other Supported Features</u> Dedicated Network Consultant Priority Support Web Based Service Ticket Management Emergency After Hours Support Discounted Rate Technology Advisor Consultation	Log File Maintenance User Account Administration Security Administration Anti-Virus Software Management Backup Monitoring and Admin Event Log Monitoring Drive Space Monitoring Automated Patch Management Server Failure Recovery Remote/On Site Support <u>Network Management</u> Network Administration Server Support and Maintenance Firewall Management ISP Management Real-Time Management Remote/On Site Support <u>Other Supported Features</u> Dedicated Network Consultant Priority Support Web Based Service Ticket Management Emergency After Hours Support Discounted Rate Technology Advisor Consultation	Log File Maintenance User Account Administration Security Administration Anti-Virus Software Management Backup Monitoring and Admin Event Log Monitoring Drive Space Monitoring Automated Patch Management Server Failure Recovery Remote Support <u>Network Management</u> Network Administration Server Support and Maintenance Firewall Management ISP Management Real-Time Management Remote Support <u>Other Supported Features</u> Dedicated Network Consultant Priority Support Web Based Service Ticket Management Emergency After Hours Support Discounted Rate	Log File Maintenance User Account Administration Security Administration Anti-Virus Software Management Backup Monitoring and Admin Event Log Monitoring Drive Space Monitoring Automated Patch Management <u>Network Management</u> Network Administration Server Support and Maintenance Firewall Management ISP Management Real -Time Management <u>Other Support Features</u> Dedicated Network Consultant Priority Support Web Based Service Ticket Management Emergency After Hours Support Discounted Rate
Platinum Workstation Management Plan	Gold Workstation Management Plan	Silver Workstation Management Plan	Bronze Workstation Management Plan
Monitoring 7 x 24 x 365 Anti-Virus Management Spam Management Automated Patch Management Desktop Optimization and Management Service Desk Support On-Site Services	Monitoring 7 x 24 x 365 Anti-Virus Management Spam Management Automated Patch Management Desktop Optimization and Management Service Desk Support	Monitoring 7 x 24 x 365 Anti-Virus Management Spam Management	Monitoring 7 x 24 x 365